

IS-76: IT Technician (Helpdesk and System Administrator)

Post N° IS-76/ Ref. No 2025_00594

JOB DESCRIPTION - please click [here](#)

- Higher vocational training in a relevant discipline and 3 years' post-related experience. Acceptable alternatives: secondary education and 5 years' post-related experience, or an equivalent education combined with an appropriate amount of relevant, professional experience.
- Experience in supporting a Microsoft based domain in the cloud or on-premise, including user management, virtualization, file and print services, active directory, patching, backup, disaster recovery.
- Very good knowledge of Information Technology (IT) systems and concepts, ability to comprehend and interpret them, both orally and in writing, into a non-technical description.
- Theoretical knowledge and/or practical experience with Transmission Control Protocol/Internet Protocol (TCP/IP) networks, including routing/switching/firewall/proxying.
- Theoretical knowledge and/or practical experience with Microsoft domain, cloud and on premise based, including, GPO, user management, device provisioning, server implementations, cloud and on-premise infrastructure.
- Knowledge and/or practical experience with Firewalls (Palo-Alto), Hypervisors (Hyper-V), Routers and Switches (Cisco), IP Telephony and VTC equipment (Cisco).
- NATO's official languages are English and French. The work of this post requires fluency in English, while working knowledge of French is desirable.

WHAT DO WE OFFER?

- Multicultural environment
- Initial three year contract with competitive monthly tax-free salary (subject to Article 19 of the Ottawa agreement on exemption of Taxation)
- Additional benefits for expatriate staff including expatriation and education allowances (where applicable) and additional home leave
- Excellent health coverage
- Great work/life balance
- Generous annual leave of 6 weeks plus official holidays
- Pension Scheme

POST DETAILS

- Basic monthly salary B5: EUR 6 072.35, tax free - before insurance and pension contributions.
- Basic monthly salary B6: EUR 6 910.90, tax free - before insurance and pension contributions.

HOW TO APPLY?

All candidates (internal and external) should refer to the [FAQs](#) before applying.

NSPA internal candidates must submit additionally their latest completed **performance report**.

NSPA staff members of the same grade can submit a transfer request till 13 January

Position Number:
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Position category:
Information Systems
and Technology

Minimum educational level:
Full secondary school,
Technical/vocational
post-secondary
education

Grade:
NATO grade 12/14:B5
B6

Duty Location::
France - Versailles

Who can apply?:
NATO Civilian Staff
and external
candidates who are
nationals of a NATO
member country are
invited to apply.

Application Deadline:
27 January 2026

Vacancy status:
Receiving applications
until deadline

2026.

Applications sent via e-mail will be automatically rejected.

All application deadlines are based on the Central European Time (CET) zone.

IMPORTANT NOTES

Qualified redundant NATO civilian candidates of the same grade will be considered in priority.

Interviews are expected to be held approximately six weeks after the application closing date. The Talent Acquisition and Development Office shall let you know in due course the outcome of the screening process.

Moreover, due to the broad interest in NSPA and the large number of potential candidates, telephone or email enquiries cannot be dealt with.

The Agency would appreciate it if addressee countries could provide their support by submitting candidates whose security clearance can be effected (or confirmed) rapidly and who could report for duty as soon as possible after selection.

NSPA as an employer values diverse backgrounds and perspectives and is committed to recruiting and retaining a diverse and talented workforce. NSPA welcomes applications of nationals from all Member States and strongly encourages women to apply.

EMPLOYMENT STATUS REQUIREMENT FOR CURRENT MILITARY OR ADMINISTRATION POST HOLDERS:

Please note that if you currently hold a military or administration post, you will be required to decide, in accordance with your national authorities' regulations, whether to retire or resign from your post, or apply for special leave from your national authorities. If you are invited to a preliminary interview, you will be asked to indicate your preference at that time as well.

IMPORTANT NOTE:

Your application should be submitted in one go and you **will not** be able to modify your data once submitted.